

IMPORTANCE OF PROFESSIONAL PRACTICE IN PHARMACIST LIFE

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INTRODUCTION

Professional practice is a blueprint of good pharmacy practice. It is the foundation for all college of pharmacists. It describes the standards the college uses to assess quality of pharmacy practice, and provides the basis of current and future practice support initiatives. It supports the college's mission to ensure safe and effective pharmacy care to help the people achieve better health. Professional Practice is designed to help pharmacists enhance their practice and patient outcomes and guide their professional development.

ROLES, FUNCTIONS & ACTIVITIES IN PROFESSIONAL PRACTICE

Role 1: Provide pharmaceutical care

Function A: Assess the client's health status and needs

Activity 1: Establish and maintain a relationship with the client

Activity 2: Obtain information about the client's health

Activity 3: Determine the client's desired health outcomes and priorities

Function B: Develop a care plan with the client

Activity 1: Formulate care plan options

Activity 2: Make recommendations to meet the client's need

Activity 3: Support the client to select (a) care plan option(s)

Activity 4: Refer the client to other services

Function C: Support the client to implement the care plan

Activity 1: Enable the client to maximize health outcomes

Activity 2: Provide drug therapy and devices

Activity 3: Provide information

Function D: Support and monitor the client's progress with the care plan

Activity 1: Obtain and evaluate information on the client's progress with the care plan

Activity 2: Confirm or modify the client's care plan

Function E: Document findings, follow-ups, recommendations, information provided and client outcomes

Activity 1: Document information

Activity 2: Maintain and store information

Role 2: Produce and distribute drug preparations and products

Function A: Produce drug preparations and products

Activity 1: Prepare pharmaceutical products

Activity 2: Package pharmaceutical products

Activity 3: Create and maintain records

Function B: Store drug preparations and products

Activity 1: Maintain storage environment

Activity 2: Maintain storage system

Function C: Distribute drug preparations and products

Activity 1: Maintain security and integrity during the distribution process

Activity 2: Maintain records of distribution

Function D: Dispose of drug preparations and products

Activity 1: Identify products requiring disposal

Activity 2: Store products requiring disposal securely

Activity 3: Remove products from pharmacy for disposal

Role 3: Contribute to the effective operation of the pharmacy

Function A: Contribute to the maintenance of a productive working environment

Activity 1: Maintain physical environment

Activity 2: Contribute to the health, safety and security of the environment

Function B: Contribute to the management of human resources within the practice

Activity 1: Contribute to identifying human resource needs

Activity 2: Contribute to the development of individuals and teams

Activity 3: Supervise staff
Activity 4: Anticipate and prepare for change
Function C: Contribute to systems to provide products and quality services
Activity 1: Contribute to management and maintenance of inventory
Activity 2: Create, maintain and improve information and resources
Activity 3: Seek continuous improvement
Function D: Contribute to the viability of the practice
Activity 1: Maximize the efficient use of resources
Activity 2: Promote and market the pharmacy practice
Function E: Minimize practice errors and omissions, unsafe practices and professional misconduct
Activity 1: Identify and prevent practice errors/omissions, unsafe practices and professional misconduct
Activity 2: Minimize, manage and report practice errors and omissions
Activity 3: Respond to and resolve unsafe practices and professional misconduct
Role 4 Maintain professional development & contribute to the professional development of others
Function A: Plan and implement personal development strategies to improve current and future performance
Activity 1: Create and maintain a professional development plan to improve current and future performance
Activity 2: Monitor, evaluate and record development achievements
Function B: Contribute to the professional development of colleagues
Activity 1: Respond to the development needs of colleagues
Activity 2: Support development and practice enhancement initiatives
Role 5 Contribute to the effectiveness of the health care system
Function A: Promote, evaluate and improve health in the community
Activity 1: Encourage health and wellness
Activity 2: Support access to health information
Activity 3: Identify problems and solutions to improve health care in the community
Function B: Advocate and support policies that promote improved health outcomes
Activity 1: Contribute to public and professional forums to promote improved health outcomes
Activity 2: Contribute to policy direction and decisions to improve health outcomes
Activity 3: Collaborate with other health care professionals in their efforts to improve health outcomes
Function C: Create, maintain and enhance working relationships with others
Activity 1: Exchange information and advice with others
Activity 2: Contribute to health and wellness problem-solving
Function D: Contribute to the education and training of students and health professionals
Activity 1: Identify the learning needs and goals of students and health professionals
Activity 2: Select or develop learning activities to meet identified needs and goals
Activity 3: Facilitate or implement learning activities and assess outcomes
Activity 4: Evaluate quality of education and training
Function E: Contribute to the discovery of new knowledge and skills and their application to pharmacy practice and the health care system
Activity 1: Participate in client care practices that yield new or expanded knowledge about the effectiveness and safety of drugs
Activity 2: Investigate and contribute to research activities that improve health outcomes, support the health of the public and enhance pharmacy practice

PHARMACIST VALUES FOR PROFESSIONAL PRACTICE

Value 1: A pharmacist respects the professional relationship with the patient and acts with honesty, integrity and compassion.
Value 2: A pharmacist honours the individual needs, values and dignity of the patient.
Value 3: A pharmacist supports the right of the patient to make personal choices about pharmacy care.
Value 4: A pharmacist provides competent care to the patient.
Value 5: A pharmacist protects the patient's right of confidentiality.
Value 6: A pharmacist actively supports the patient's right to receive competent and ethical health care.
Value 7: A pharmacist respects the values and abilities of colleagues and other health professionals.
Value 8: A pharmacist endeavours to ensure that the practice environment contributes to safe and effective pharmacy care.
Value 9: A pharmacist ensures continuity of care in the event of job action, pharmacy closure or conflict with moral beliefs.